## Amendments to the Claims:

and

The following listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Currently Amended) A service processing system providing a service of performing a predetermined series of processes on document data through cooperation among the processes over a network comprising:

a control device;

a storage device, provided in a control device, that stores a work flow of the predetermined series of processes;

an acquisition device that acquires document data on a page basis; a decoding device that decodes the acquired document data on a page basis;

a controller provided in the control device that determines whether an acquisition error indicating failure in acquiring the document data occurs and whether a decode error indicating failure in decoding the acquired document data occurs, and executes a recovery process to eliminate the acquisition error when the acquisition error occurs and the decode error when the decode error occurs,

wherein, in the recovery process, the controller requests to resend a page of the document data in which the acquisition error occurs and controls reexecution of a decoding process of a page of the document data in which the decode error occurs, wherein the predetermined series of processes originate from a plurality of multi-function devices and include at least a document capturing process, a document processing process, and a document distribution process.

wherein each of the multi-function devices provide at least one of an input plug-in function, a processing plug-in function and an output plug-in function, and wherein the control device automates and routinizes the predetermined series of processes.

- 2. (Previously Presented) The service processing system according to claim 1, wherein the controller temporarily halts the predetermined processes when the acquisition error or the decode error occurs, executes the recovery process, and clears the halt after the execution of the recovery process.
- 3. (Previously Presented) The service processing system according to claim 1, wherein the controller continues execution of the predetermined processes on document data except for the process of the page of the document data in which the acquisition error or the decode error occurs, and performs the execution of the recovery process separately from the continued processes of the predetermined processes.
- 4. (Currently Amended) A service processing device in a service processing system providing a service of performing a predetermined series of processes on document data through cooperation among the processes over a network comprising:

an acquisition unit that acquires document data on a page basis;

a decoder that decodes the acquired document data on a page basis; and

a controller that determines whether an acquisition error indicating failure in

acquiring the document data occurs and whether a decode error indicating failure in decoding

the acquired document data occurs, and executes a recovery process to eliminate the

acquisition error when the acquisition error occurs and the decode error when the decode

error occurs,

wherein, in the recovery process, the controller requests to resend a page of the
document data in which the acquisition error occurs and controls reexecution of a decoding
process of a page of the document data in which the decode error occurs.occurs.
wherein the predetermined series of processes originate from a
plurality of multi-function devices and include at least a document capturing process,
a document processing process, and a document distribution process,
wherein each of the multi-function devices provide at least one of an
input plug-in function, a processing plug-in function and an output plug-in function,
<u>and</u>
wherein the controller automates and routinizes the predetermined series of
processes.

- 5. (Previously Presented) The service processing device according to claim 4, wherein the controller temporarily halts the predetermined processes when the acquisition error or the decode error occurs, executes the recovery process, and clears the halt after the execution of the recovery process.
- 6. (Previously Presented) The service processing device according to claim 4, wherein the controller continues execution of the predetermined processes on document data except for the process of the page of the document data in which the acquisition error or the decode error occurs, and performs the execution of the recovery process separately from the continued processes of the predetermined processes.
- 7. (Previously Presented) The service processing device according to claim 4, wherein the acquisition error is a communication error during FAX receive.

## 8-15. (Canceled)

16. (Currently Amended) A service processing method of providing a service of
performing a predetermined series of processes on document data through cooperation among
the processes over a network, comprising:
acquiring document data on a page basis;
decoding the acquired document data on a page basis;
determining whether an acquisition error indicating failure in acquiring the
document data occurs and whether a decode error indicating failure in decoding the acquired
document data occurs, and
executing a recovery process to eliminate the acquisition error when the
acquisition error occurs and the decode error when the decode error occurs,
wherein, in the recovery process, resending a page of the document data in
which the acquisition error occurs is requested and reexecution of a decoding process of a
page of the document data in which the decode error occurs is performed.performed.
occurs,
wherein the predetermined series of processes originate from a
plurality of multi-function devices and include at least a document capturing process,
a document processing process, and a document distribution process.
wherein each of the multi-function devices provide at least one of an
input plug-in function, a processing plug-in function and an output plug-in function,
<u>and</u>
wherein a controller automates and routinizes the predetermined series of
processes.

17. (Previously Presented) The service processing method according to claim 16, further comprising:

temporarily halting the predetermined processes when the acquisition error or the decode error occurs;

executing the recovery process; and clearing the halt after the execution of the recovery process.

18. (Previously Presented) The service processing method according to claim 16, further comprising:

continuing execution of the predetermined processes on document data except for the process of the page of the document data in which the acquisition error or the decode error occurs; and

performing the execution of the recovery process separately from the continued processes of the predetermined processes.

19. (Previously Presented) The service processing method according to claim 16, wherein the acquisition error is a communication error during FAX receive.